



PRESS RELEASE:

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Process Solutions Joins Action Technologies as Asia-Pacific Partner

– Company to sell and support ActionWorks across all of Asia-Pacific –

March 22, 2005 – Oakland, Calif. - Action Technologies (www.actiontech.com), a 20-year-old software firm specializing in increasing the productivity of knowledge workers, today announced that Process Solutions Pte. Ltd., (www.solutionsgroup.sg) a business process management solution provider based in Singapore, has joined Action's Alliance Program. The company will develop solutions for the Asia-Pacific market based on Action's award-winning ActionWorks® suite.

Under terms of the agreement, Process Solutions will sell Action's software throughout the Pacific Rim, including Australia, Singapore, Hong Kong, Japan, Korea, and India.

ActionWorks is the only BPM software that models the "natural" ways that knowledge workers interact, rather than the task-based methodology found in other packages. Because ActionWorks is based on a system of negotiations and commitments, accountability rests with individual performers, instead of "someone." The company has won more than 15 major industry awards and has been placed in the "visionary" quadrant in the Pure-Play BPM Magic Quadrant released by analyst firm Gartner, Inc. for the last two years.

According to Clive Smith, President of Process Solutions, "Process Solutions is expanding our capacity to address the growing demand for business process management solutions addressing knowledge-worker productivity. After assessing many of the BPM options on the market, we determined the ActionWorks suite represents a high value solution to the unique business and knowledge-worker problems our customers are asking us to address."

Jack Arnold, Senior Vice President of Action Technologies said "We have seen strong growth of our partners throughout the world, and Process Solutions represents a significant step for our partner program in the Asia Pacific region. With their technical capabilities and geographic coverage, we expect they will contribute strongly to the growing demand for improving knowledge-worker productivity in this part of the world. With today's economic trends of outsourcing and globally deployed knowledge workers, Process Solutions will help leverage the delivery of high value processes, while providing local knowledge and resources."

About Action Technologies, Inc.

For more than 20 years Action Technologies (www.actiontech.com) has delivered award-winning Business Process Management (BPM) software that increases the productivity of knowledge workers, reducing the time and cost of knowledge-driven processes by 40-60% and typically generating returns of more than 300%. The ActionWorks Suite enables our leading global customers to analyze, redesign, implement and continuously improve their operations through a patented system for managing negotiations and commitments.

About Process Solutions Pte. Ltd.

Process Solutions Pte. Ltd. is a subsidiary of the Solutions Group of companies, based in Singapore. The group successfully implements, augments and integrates high impact solutions as a partner to major software providers. Process Solutions works with CSC and other leading consulting firms to bring dramatic, technology enabled, business performance improvements to customers across Asia Pacific. For more information about Process Solutions, visit www.solutionsgroup.sg.

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